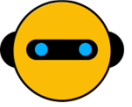# Evaluate and Review a Chatbot

1. Select a chatbot from a website or messaging app that you have access to.

2. Interact with the chatbot by asking it various questions or seeking assistance related to its designated purpose. List at least 5 questions

3. Based on your interactions with the chatbot, evaluate its performance using the following:

Accuracy: Did the chatbot provide correct and relevant information in response to your questions? Did it understand your queries accurately?

Responsiveness: Did the chatbot respond promptly? Was there any delay or lag in its responses?

User-friendliness: Was the chatbot easy to use and navigate? Did it have clear instructions or prompts to guide you through the conversation?

Language and Clarity: Did the chatbot use language that was easy to understand? Did it provide clear and concise responses?

Assistance provided: Did the chatbot effectively address your needs and provide helpful information? Did it offer appropriate solutions or suggestions?

Write a Review and Include:

a. Introduction to the chatbot, including its purpose and where it is used

   (website, messaging app, etc.).

b. Evaluation: Share your evaluation with specific examples to support it.

c. Strengths and Weaknesses What did it do well? What could it improve?

d. Summary: Would you recommend it or not? Why or why not?